

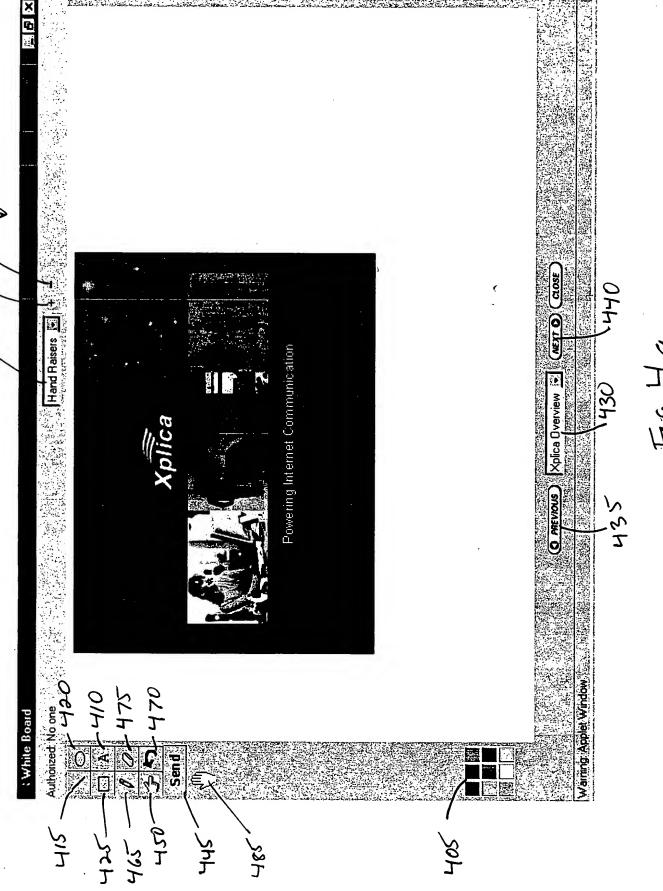
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Enterprise Applications, CRM / XRM, and Corporate Portals June 2001

Figure 4b

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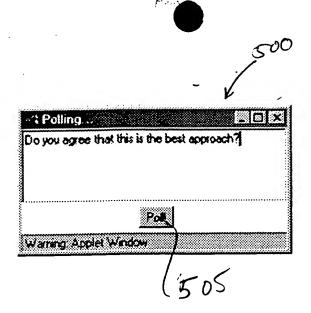


Figure 5a

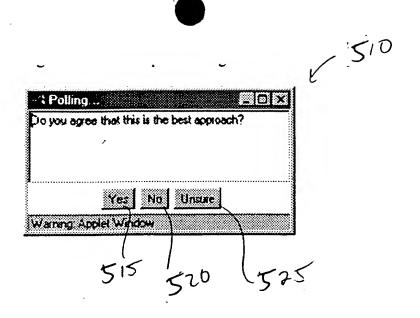


Figure ,5b

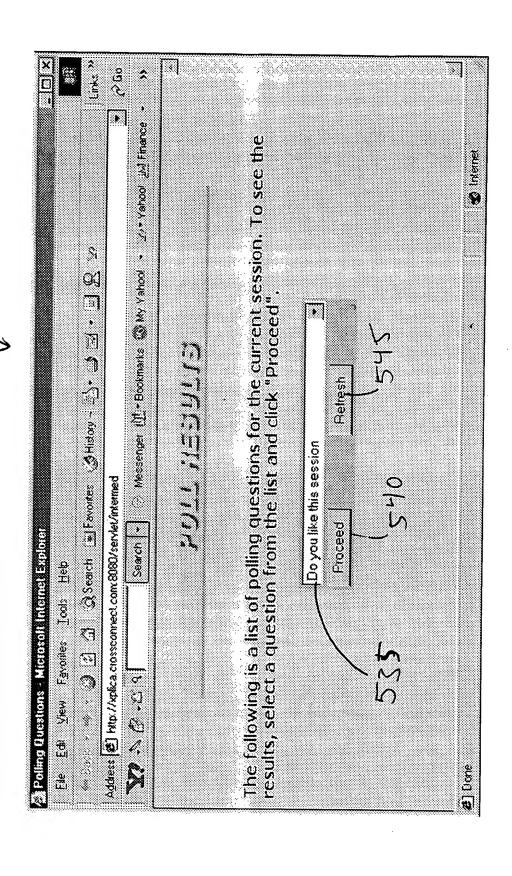
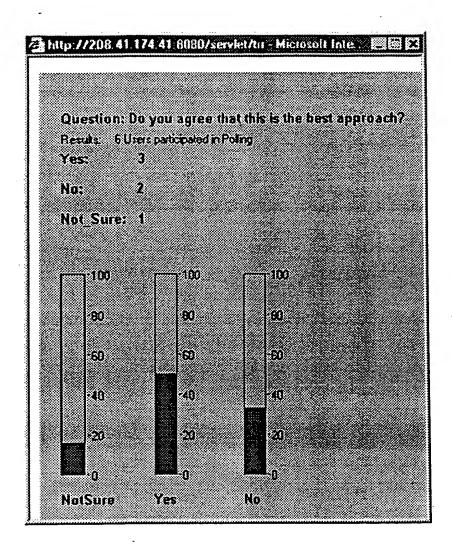


Figure 5c



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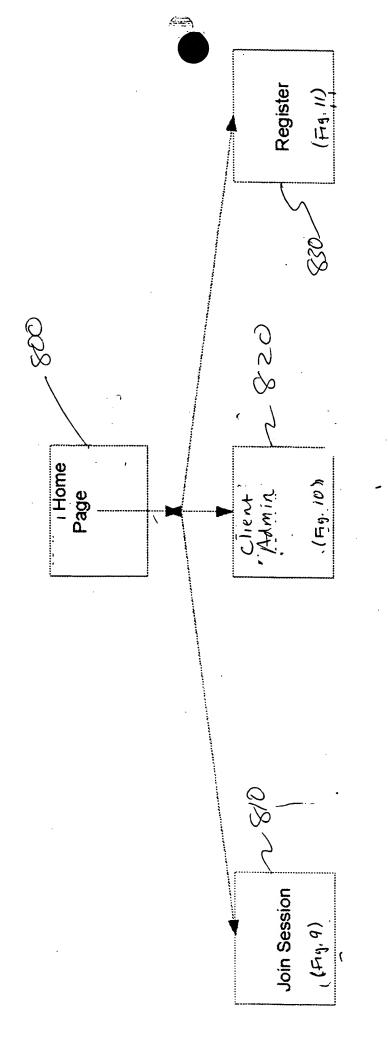
Figure 6

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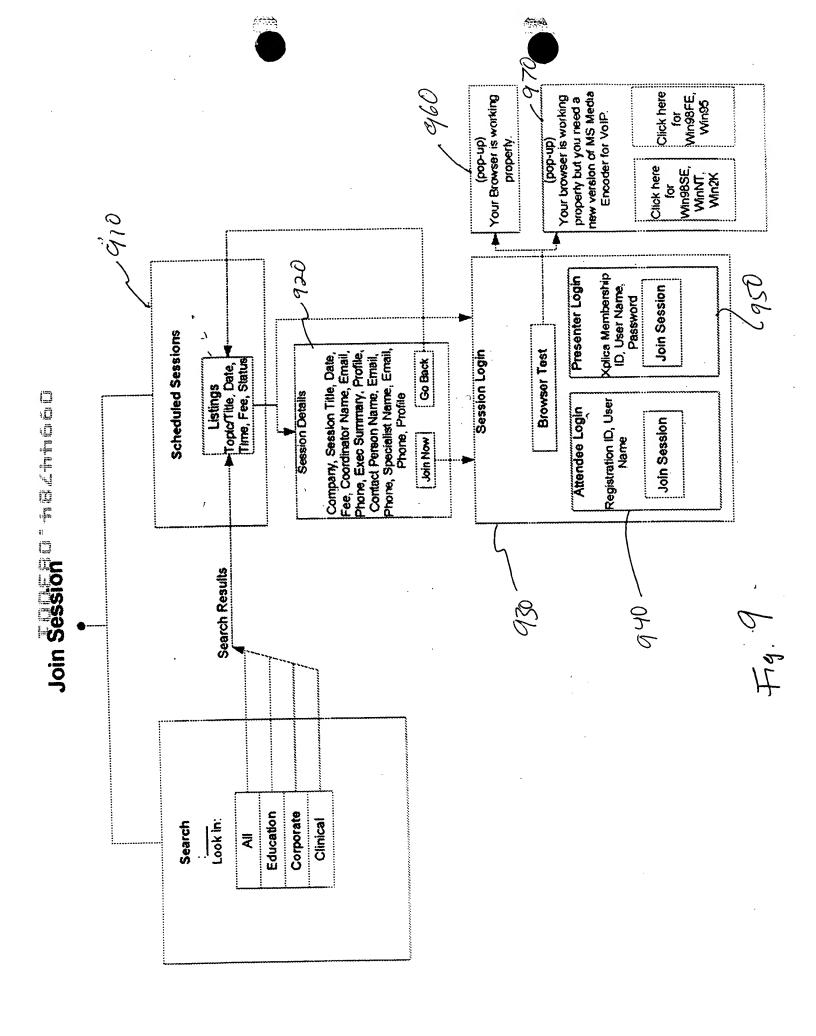
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Fig. 7

Homepage



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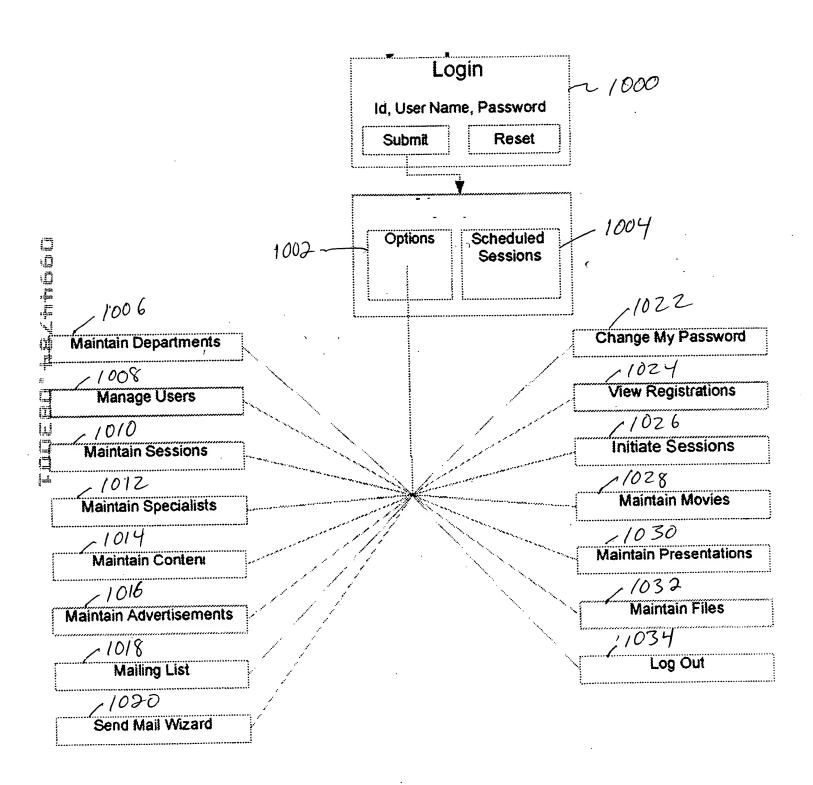
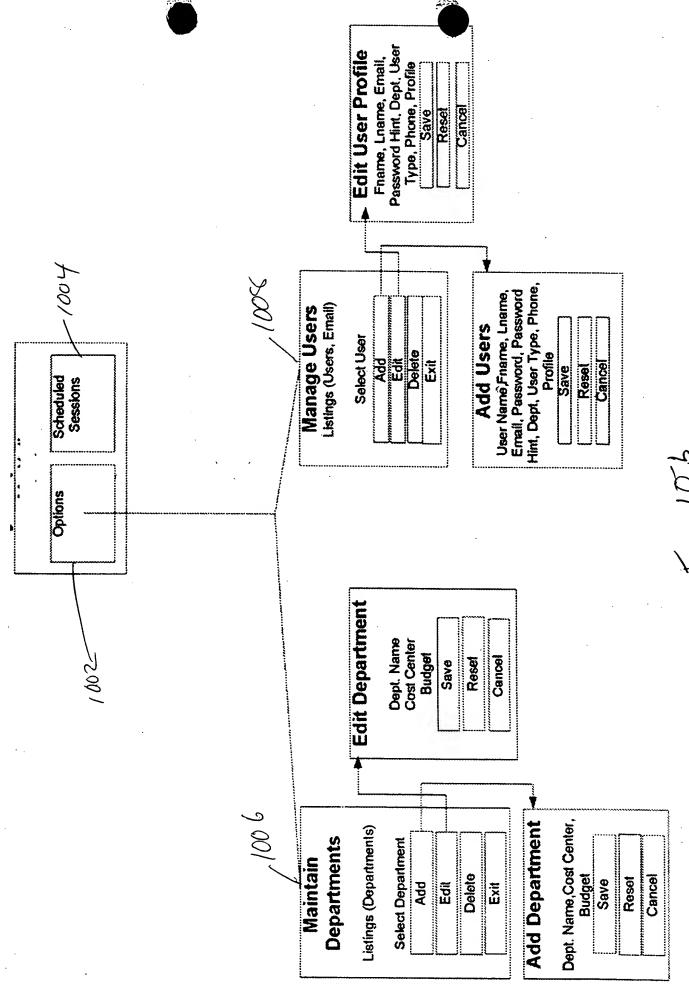
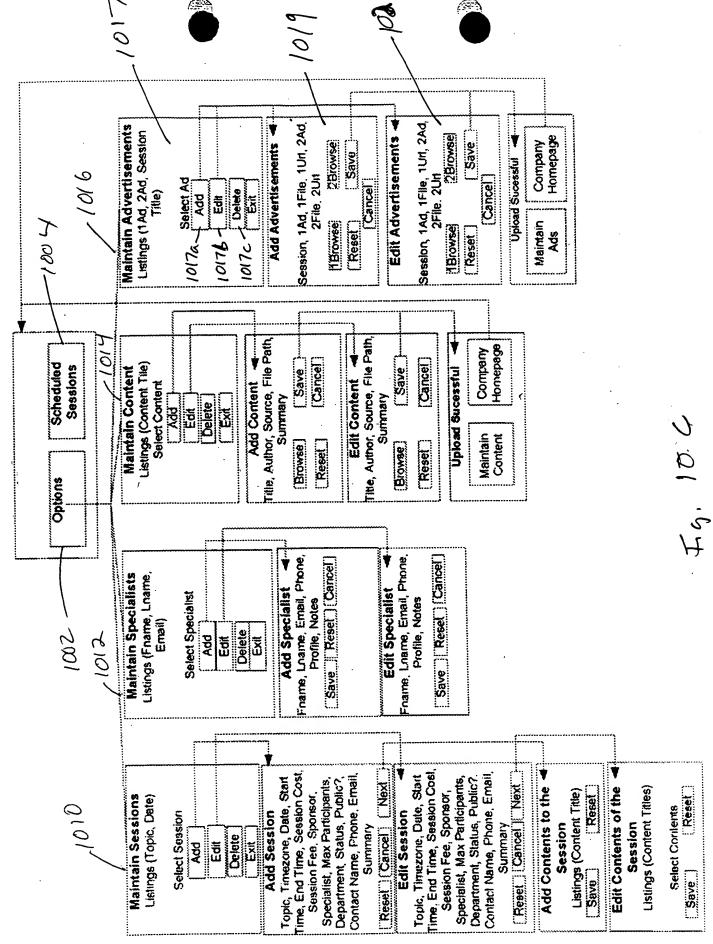
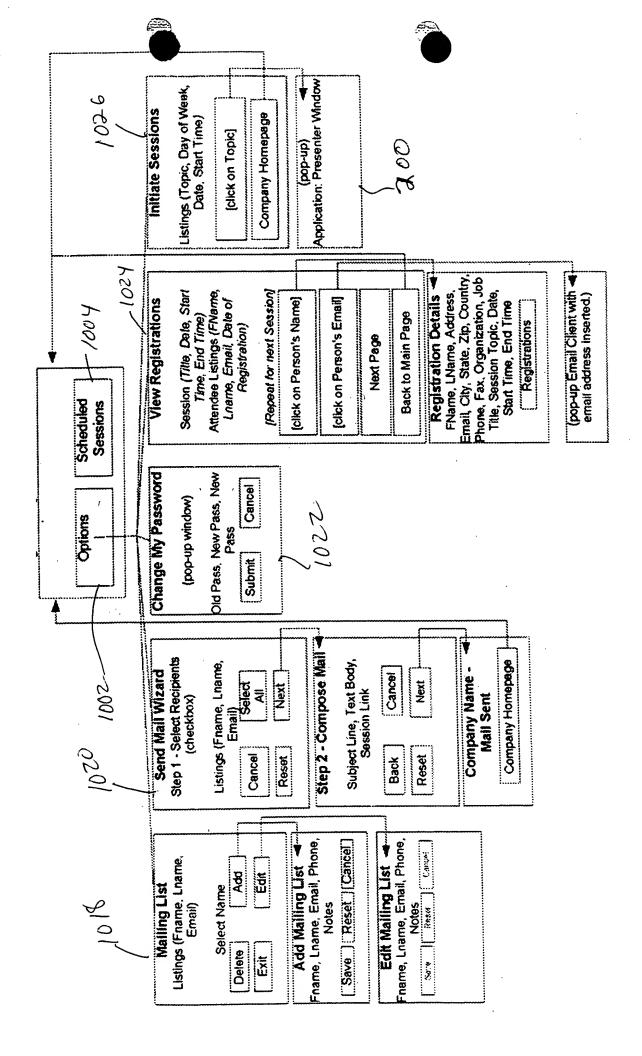


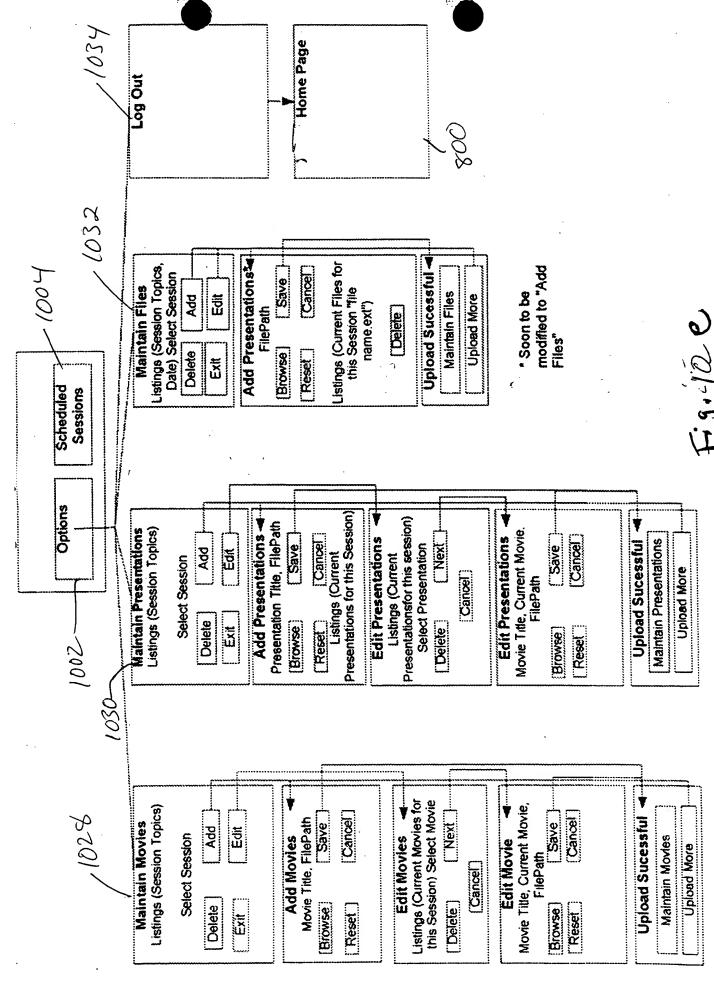
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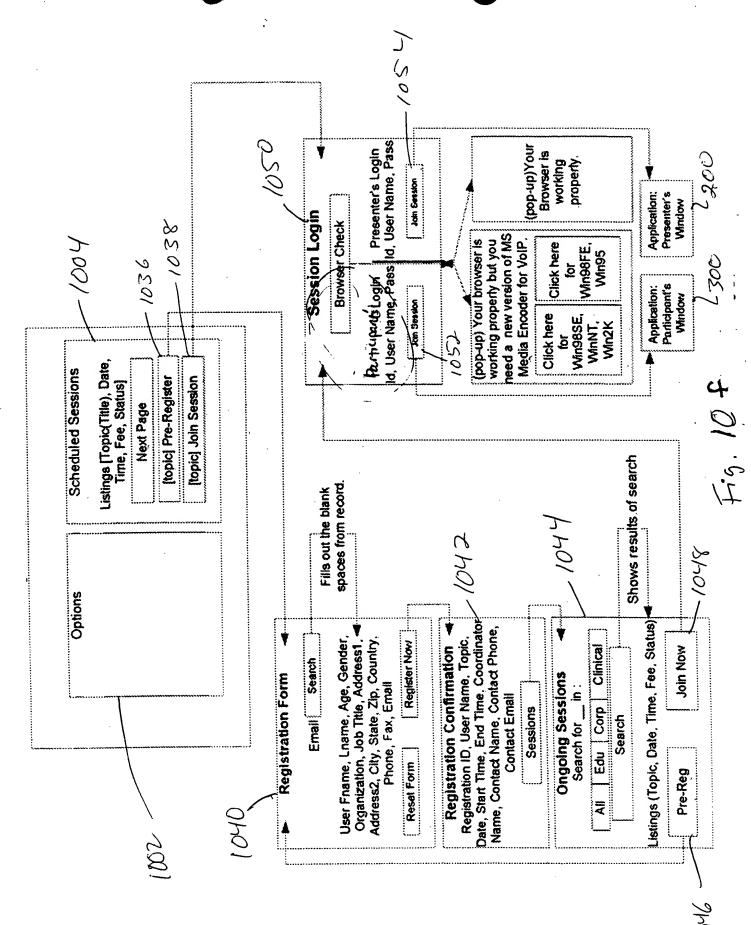




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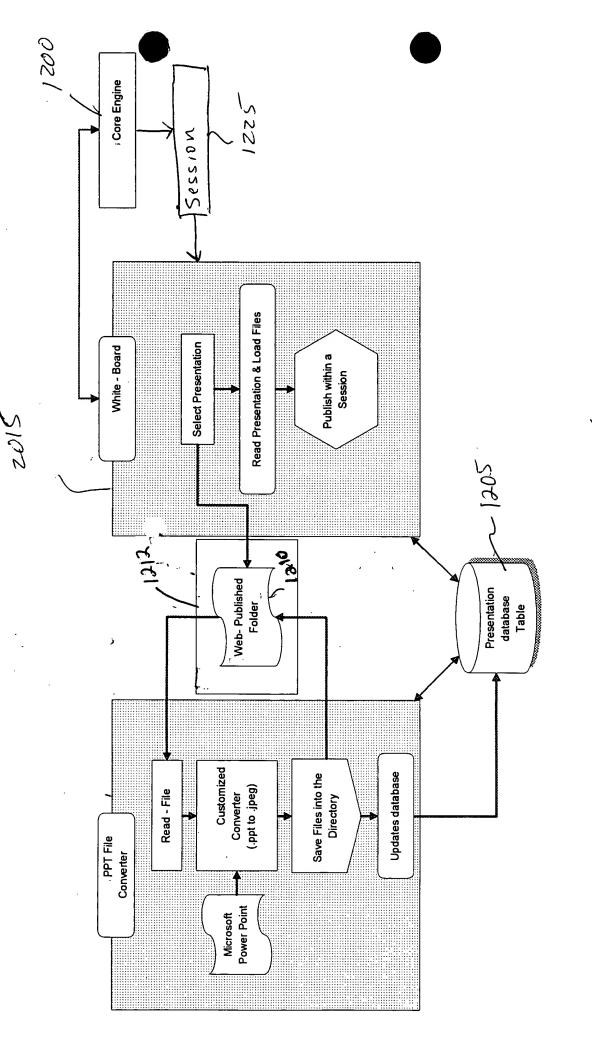
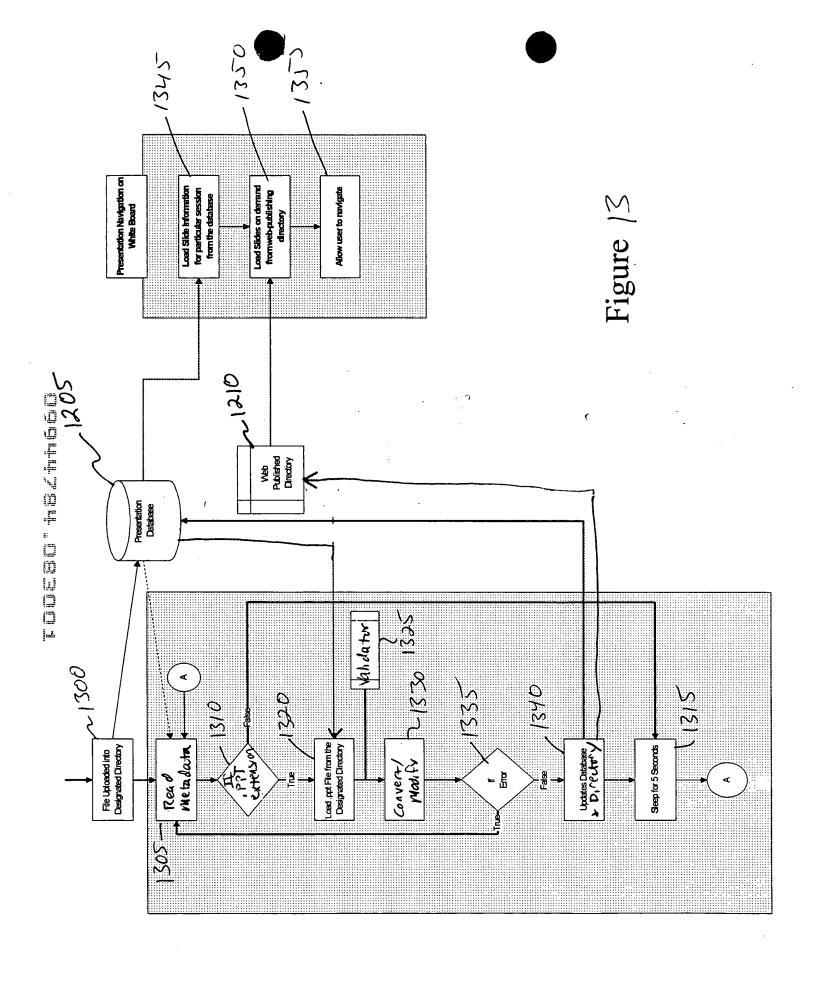


Figure 12



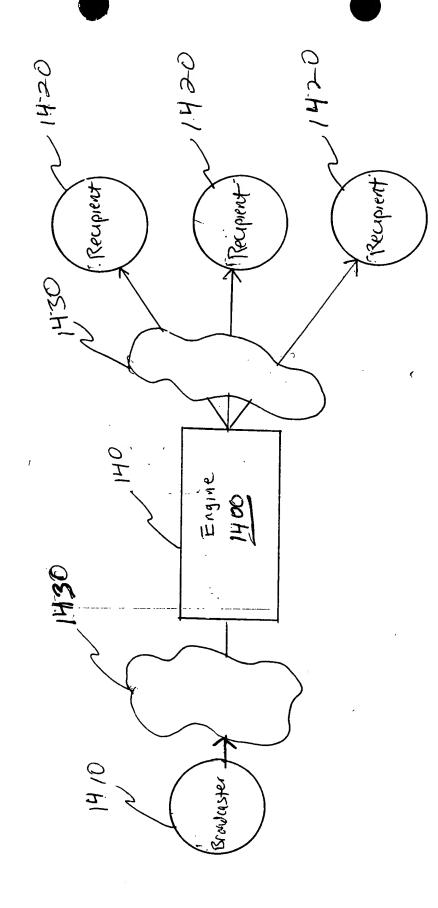
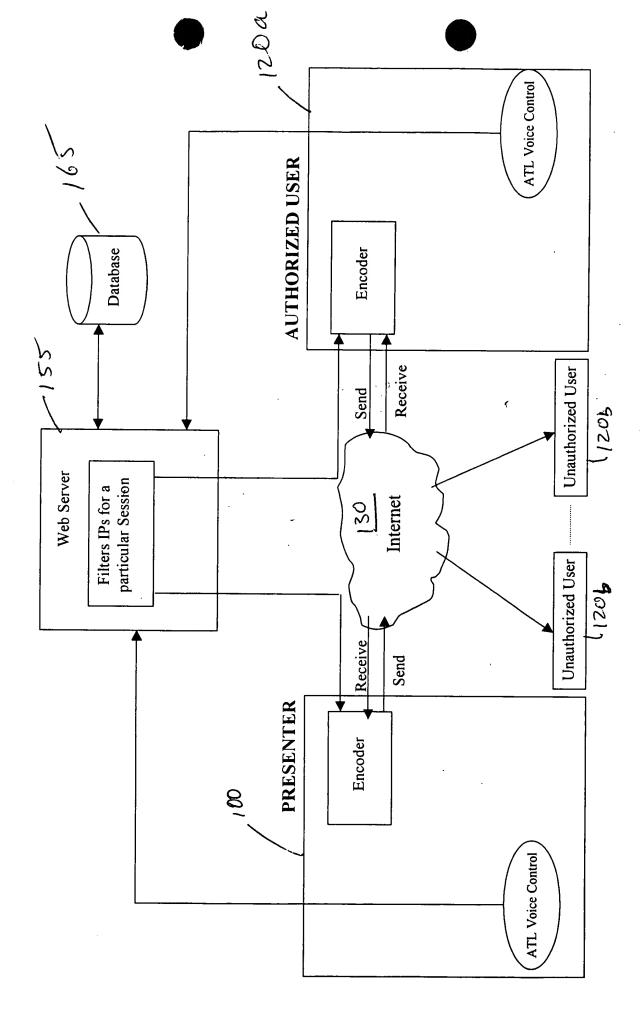
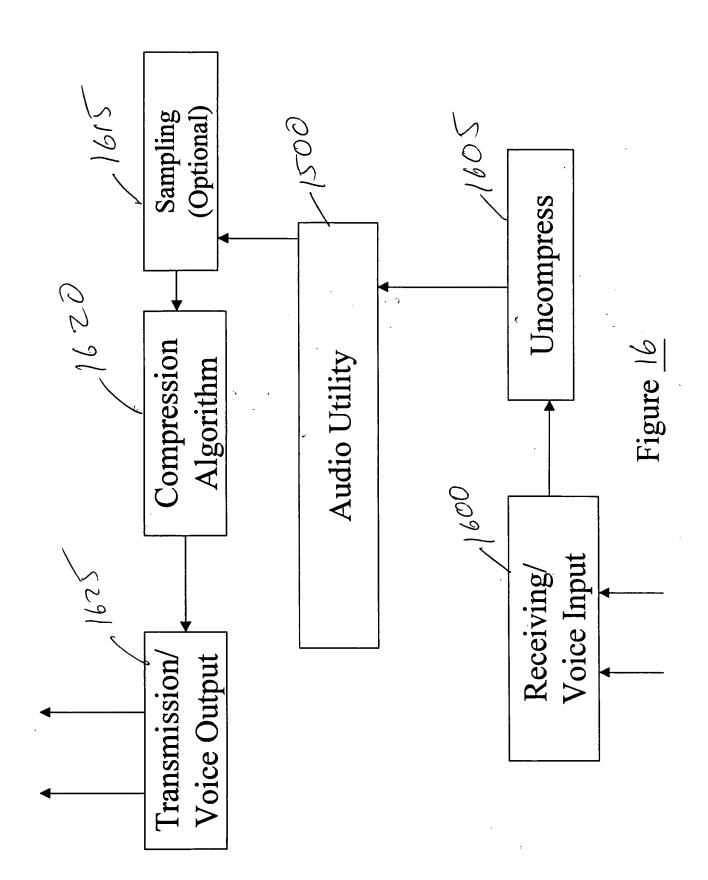


Figure 14



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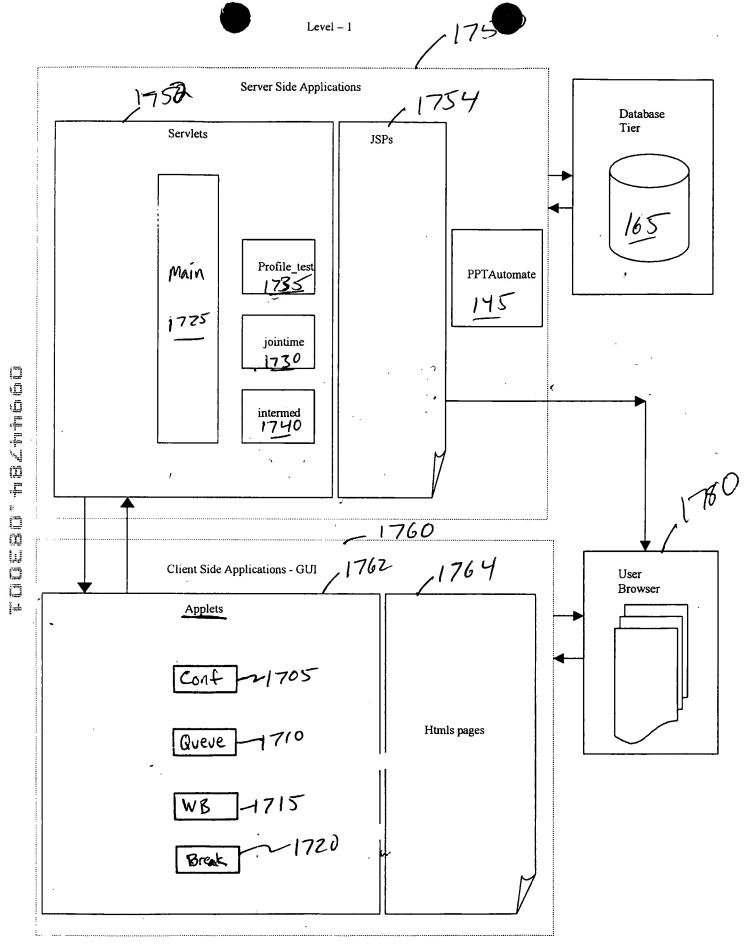


Figure 17a

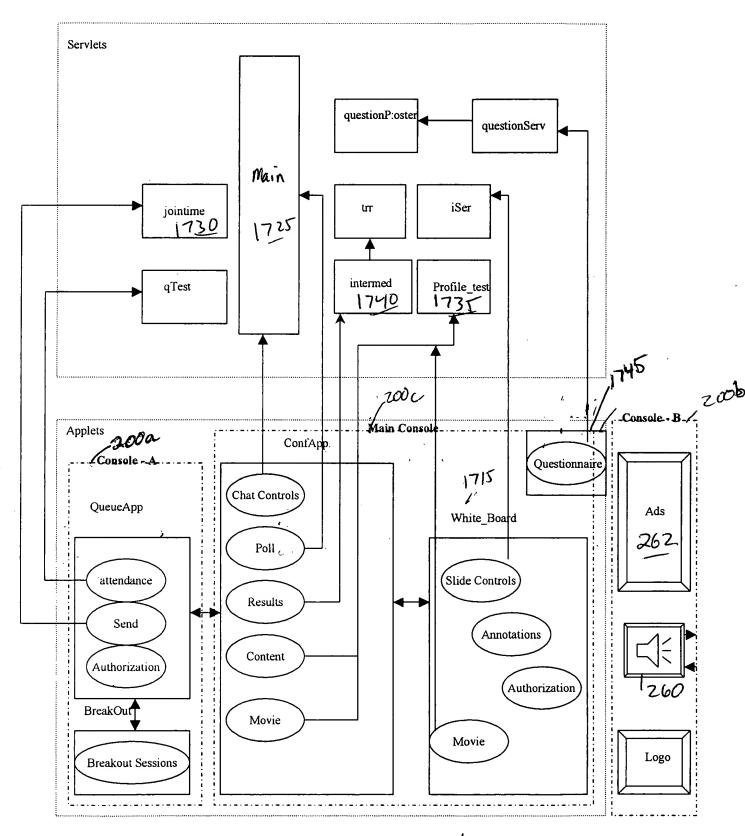


Figure 175

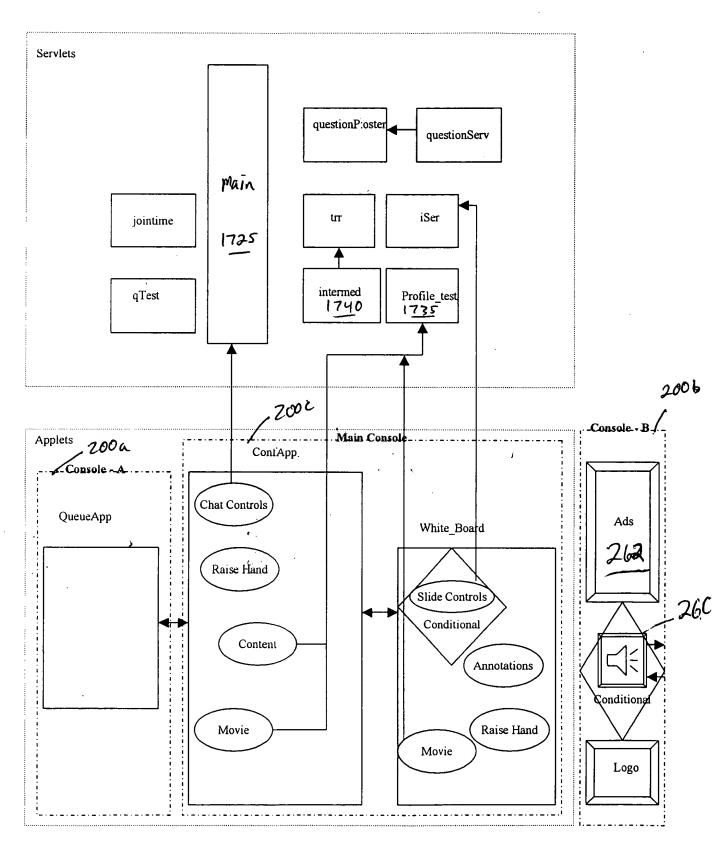


Figure 17c

Queve Applet

if available then set breakOut message Wait for 1 second. Repeat the same! the flag On. Run Thread Check for to the BreakOut applet if the user is Presenter, and initiate a separate thread according to the user's type. Obtain reference variables accordingly. QueueApp.class Initialize the layout Handle Buttons and set the message Check Buttons to monitor it. Initialize

Figure 184

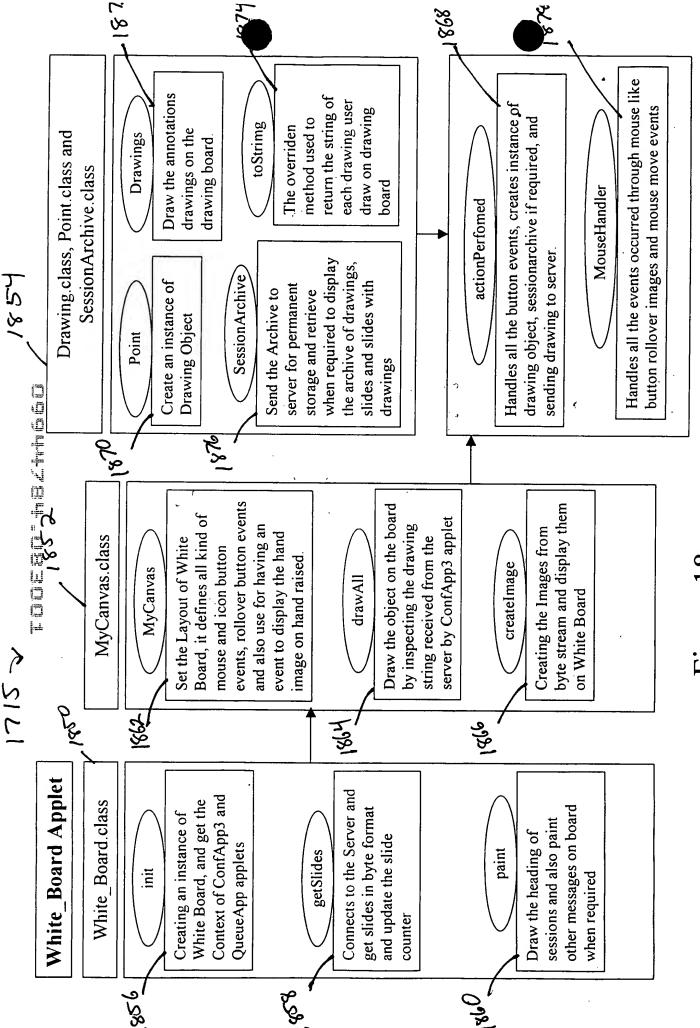


Figure 18c

268/one session to an other. the lists of break-out Called for laying out respective audience, Switch users from sessions and their itemStateChanged for manipulation. Call fillChoices. BreakOut\$BreakFrame\$DialogWin.class fillChoices 1887 Window for break out pressed and the layout is updated accordingly. Session manipulation of the dialog window and set the break out Layout the dialog when Ok button is actionPerformed It may be closed. Handle buttons string variable This is called accordingly. HandleTask Initialize 9881 0881 Create an instance of manipulate break out dialog window to Figure 18d Breakout Applet Session info. BrehOut.clrs Initialize 1884

The user in the list, throw	
illegal entry message if not Available in the attendance. Check the message id and retrieve all the messages for this user if he is not	For this user. Add message of this user in the list. refresh Message
up-to-minute. Record the connection time of this user. Send whisper to presenter if the user is lagging behind. Write	Remove invalid /qs messages.
the message of user in a file and SessionMessages object. If the message is Polling type, update polls object and database.	tSer\$Polling.class
Remove the user from the attendance if he left. Run Thread Chuck the user out of the Attendance list if doesn't	Create Polling Object for the user's session
connect for 2 minutes. Wait for 100 seconds and repeat	Figure 19
	the message of user in a file and SessionMessages object. If the message is Polling type, date polls object and database. Remove the user from the attendance if he left. Run Thread Chuck the user out of the Attendance list if doesn't connect for 2 minutes. Wait for 100 seconds and repeat

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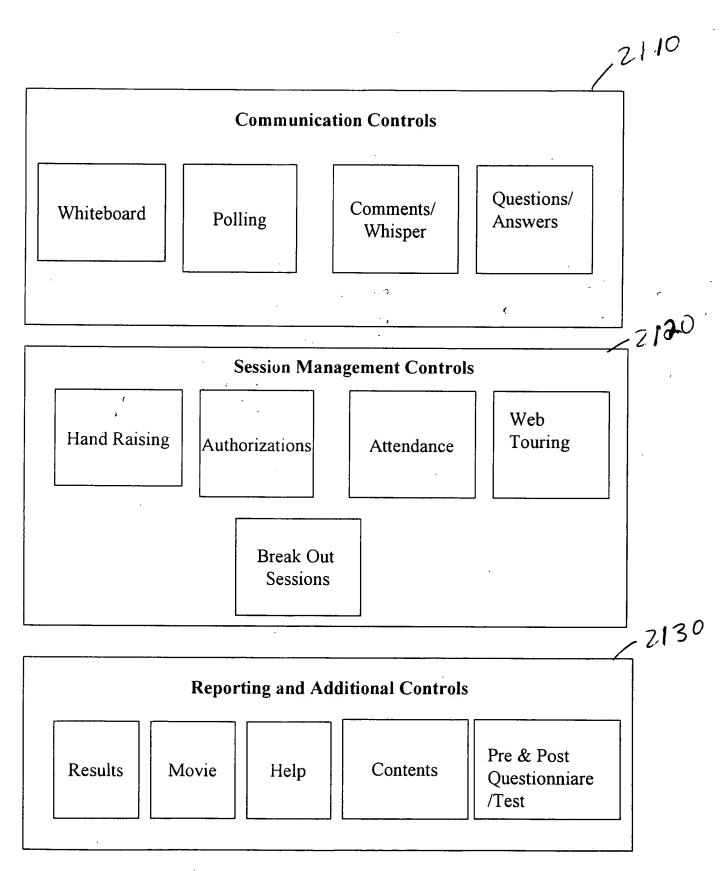


Figure 21

